



SAN FRANCISCO  
GENERAL HOSPITAL  
FOUNDATION

## San Francisco General Hospital and Trauma Center (The General) – Why It Matters

- ✓ Only trauma center in San Francisco
- ✓ Treats 100,000 patients annually
- ✓ Busiest emergency room, receives one-third of all ambulances
- ✓ All care provided by UCSF physicians through a long-standing partnership
- ✓ Provides 18% of inpatient care in the city
- ✓ Only psychiatric emergency services in San Francisco

### Crucial trauma center resource, providing life-saving emergency care

- ♥ Operates ONLY trauma center serving 1.5mm residents of San Francisco & northern San Mateo County; has the highest trauma center designation (Level 1) which increases a seriously injured patient's chances of survival by an estimated 20-25%.
- ♥ Trauma team treats almost 4,000 severely injured patients annually who suffer from falls, burns, gunfire, assault, work or vehicle-related accidents.
- ♥ In the event of a major manmade or natural disaster (ie earthquake) The General is the City's health care leader and primary medical provider.
- ♥ Busiest emergency room, receiving one third of all ambulances.
- ♥ ONLY provider of psychiatric emergency care; largest provider of acute psychiatric care.
- ♥ Emergency Department in the new hospital facility is more than twice the size of the current one, increasing the capability to deliver critical care more quickly.

### Vital to a healthy San Francisco community; The General's work impacts all residents' lives

- ♥ Treats 1 in 8 San Franciscans annually (~ 100,000 patients) .
- ♥ Provides 18% of the inpatient care in the City.
- ♥ City's largest primary care facility, serving San Franciscans of all ages with four on-site outpatient clinics.
- ♥ Provides comprehensive subspecialty medical (e.g. GI, Cardiology, Endocrinology, Dermatology, etc.) and surgical care (e.g. oral surgery, urology, plastic surgery, OBGYN, orthopaedic surgery, etc).
- ♥ Serves as the frontline in the battle against rapidly spreading infectious disease.
- ♥ Lynchpin of the City's Healthy San Francisco (HSF) program, providing primary and specialty inpatient, outpatient, and trauma care for thousands.
- ♥ Provides specialized care to thousands of people living with HIV.
- ♥ Only Baby Friendly hospital in SF certified by the World Health Organization; 1,100+ babies delivered annually.
- ♥ Pediatric services to 34,000 children per year – more than any other hospital in San Francisco.
- ♥ Delivers comprehensive women's health services including the Avon Comprehensive Breast Care Center and a full spectrum of culturally competent services for pre-natal and birthing care.
- ♥ The new hospital facility is seismically safe, technologically advanced and LEED certified, ensuring outstanding care for future generations of San Franciscans.



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### **It's the City's safety net, serving the underserved**

- ♥ Provides a range of services to populations that would not otherwise be able to afford care.
- ♥ Care is provided to any citizen who needs it, regardless of ability to pay.
- ♥ ~ Three-quarters of the General's patients are uninsured or covered by Medi-Cal.
- ♥ 75% of those cared for are from racial, ethnic minority and immigrant families.
- ♥ Dedicated to reducing health disparities through the Center for Vulnerable Populations.

### **Demonstrates excellence and innovation in access and quality of health care**

- ♥ All care is provided by UCSF physicians through a partnership that is over 100 years old.
- ♥ Houses nationally recognized Centers of Excellence, including those in Neurotrauma & Orthopaedics.
- ♥ Groundbreaking programs to improve access and quality of care, including E-Referral and diabetes care.
- ♥ First Acute Care for the Elderly (ACE) unit in California (geriatric inpatient care).
- ♥ First hospital in the country to be certified for a Traumatic Brain Injury Program.
- ♥ Stroke-certified – it's the place to go if you suffer a stroke.
- ♥ Video Conferencing Medical Interpretation (VMI) enabled, allowing non-English speaking patients to receive real time interpretation.

### **Important teaching hospital, training the health care providers of tomorrow**

- ♥ The General is one of the nation's top academic medical centers, partnering with the University of California, San Francisco School of Medicine on clinical training and research.
- ♥ Students and residents from all four UCSF grad schools – medicine, nursing, dentistry and pharmacy – spend 1/3 of their time training at The General.
- ♥ The General provides valuable training ground, serving diverse patients with complex and chronic problems.
- ♥ Home to the only emergency medicine residency program in SF; the only training site for midwives.
- ♥ Orthopaedic Trauma Institute Surgical Training Facility (OTI) is a state-of-the-art teaching site dedicated to innovative medical, health, and science workshops; trains 1,200+ physicians & medical personnel annually.

### **Hub of cutting-edge medical research that has global impact**

- ♥ Specializes in applied research, where cutting edge findings are moved quickly from bench to bedside.
- ♥ Home to a robust research community of UCSF faculty and trainees, who are involved in cutting-edge clinical and basic research from pioneering treatment for HIV/AIDS to detecting drug-resistant strains of Staphylococcus. Their groundbreaking discoveries and innovations are often translated into improved health practices, protocols and policies around the world.
- ♥ Houses more than 20 UCSF research centers conducting ~\$150mm in research annually.
- ♥ World-renowned center of HIV research and care.
- ♥ Reaches beyond the walls of the hospital to offer vital outreach support, with local to global programs. Example: The Institute for Global Orthopaedics is dedicated to developing sustainable education and research programs in the developing world.